

Health and Social Care Committee

HSC(4)-23-12 paper 1a

Consideration of recently published correspondence between Welsh Government officials and Professor Marcus Longley

Attached as an annex to this paper is the correspondence between Welsh Government officials and Professor Marcus Longley, which was recently published on the Welsh Government website.

Annex

Source – Welsh Government disclosure log

<http://wales.gov.uk/publications/accessinfo/disclogs/dr2012/julsep/health1/dlhlth161/?skip=1&lang=en> [accessed 12 July 2012]

Hlth161 Communications with Prof Marcus Longley regarding the Case for Change document

4 July 2012. You asked for copies of correspondence and records of discussions between Professor Marcus Longley, the NHS Confederation Wales and the Welsh Government regarding the Case for Change document over the last six months

4 July 2012

Dear

Thank you for your email of 29 May asking for the following information:

Details of discussions/correspondence between Professor Marcus Longley, the NHS Confederation Wales and the Welsh Government regarding the Case for Change document over the last six months.

We have identified information which falls within scope of your request. The relevant extracts are attached to this reply.

In responding to your request for information, I think it is important that we set out the context for the "Case for Change" document and the process for its production.' Together for Health – a Five Year Vision for the NHS in Wales' sets out the challenges facing the health service in Wales and the changes needed to ensure Wales has high quality services. Together for Health is clear that retaining the status quo is not an option. As part of their response to the challenge set in Together for Health, Health Board Chief Executives and the NHS Confederation commissioned the Wales Institute for Health and Social Care (WIHSC) to articulate a "National Case for Change" against the available evidence base.

The report produced by Professor Longley is owned by the Health Boards and the NHS Confederation, and its purpose is to articulate the reasons why Health Boards need to change services, and to help Health Boards in engaging with their communities about the future of hospital services in Wales. During its production, Welsh Government officials responded to requests for statistical and other information from Professor Longley and the Confederation. Given the importance and high level of public,

political and media interest in any proposed changes to NHS services, officials in Department of Health, Social Services and Children; the Minister for Health and Social Services and Welsh Government's Cabinet were, of course, updated on progress in developing the Case for Change and on the timing and plans for its publication. The Cabinet were informed of the content of the Professor Longley's report in a Cabinet paper which was made public on 27 April 2012 and is available here (see spotlight). Throughout its production, the Welsh Government did not seek to influence or amend the content of the report, as that was entirely a matter for the NHS Confederation and for Professor Longley.

If you believe that I have not followed the relevant laws, or you are unhappy with this response, you may request an internal review by writing to:

Joanna Jordan
Director
Department for Health, Social Services and Children
Cathays Park
Cardiff
CF10 3NQ

When dealing with any concerns, we will follow the principles set out in the Welsh Government's Code of Practice on Complaints which is available on the Internet at www.wales.gov.uk or by post.

You also have the right to complain to the Information Commissioner. Normally, however, you should provide us with an opportunity to undertake an internal review before you complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 745
Fax: 01625 524 510
Email: casework@ico.gsi.gov.uk

Also, if you think that there has been maladministration in dealing with your request then you may make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales
Ffordd yr Hen Gae
Pencoed
Bridgend
CF35 5LJ

Yours sincerely,

Department for Health, Social Services and Children
Welsh Government

**Note of meeting with NHS Confederation held on Monday 23 January 2012
at Ty Hywel, Cardiff Bay.**

Present:

Lesley Griffiths AM	Minister for Health and Social Services
Helen Birtwhistle Alice Attenborough	Director of Welsh NHS Confederation Welsh NHS Confederation Policy & Public Affairs Officer
Grant Duncan Jonathan Davies Dominic Worsey	Deputy Director, Medical Directorate Special Advisor Medical Directorate

Information redacted – not in scope

**Engagement on “Together for Health” and update on University of
Glamorgan Research**

10. The Confederation and the University have been working to develop a suite of papers on the national case for change, which will support *Together For Health*. These will be finalised by the end of February, and an engagement plan is also being developed to highlight the work to key stakeholders. An AM centred event will be organised in Cardiff, and the Health Committee will also be kept fully abreast of developments.

Information Redacted - not in Scope

**Dominic Worsey
24 January 2012**

From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]

Sent: 14 February 2012 08:16

To: Jones, Chris (DHSSC - Medical Directorate); Peter Bradley (Public Health Wales); 'John Watkins (Public Health Wales)'; Bowen, Richard (DHSSC - Directorate of Operations); 'Jeff.James@wales.nhs.uk'

Cc: 'Andrew Carruthers (Cardiff and Vale UHB - Service Planning)'; Ponton M (HESAS - WIHSC)

Subject: National Case for Change Safety and Quality paper final draft

Colleagues – please find attached the final draft of the Safety and Quality paper. **Very grateful for any comments, ideally by 20 February.** NB this paper does not contain the clinical outcomes data which you have helpfully been sending through – that will be in the 'overarching' paper.

To remind you... this is one of 4 papers (other drafts to follow in the next few days!):

- Overarching paper (inc summaries of other 3, clinical outcomes data, and 'the narrative')
- Quality and safety (attached)
- Workforce
- Access

Please give me a ring if that would be helpful.

Many thanks for your continuing help in this.

Marcus

Marcus Longley

Professor of Applied Health Policy and

Director, Welsh Institute for Health and Social Care

Lower Glyntaf Campus, University of Glamorgan, Pontypridd, CF37 1DL

Tel 01443 483070 Fax 01443 403070

<http://wihsc.glam.ac.uk/>

Subject	Service Change Group	Date	17/04/2012
Chair	David Sissling	Time	13:30
Location	Cathay's Park	Scribe	Leon Rees

Key Points Discussed

	Topic	Highlights
	Case for Change Report	<ul style="list-style-type: none"> • Launch in early May • Media plan – important to create broader context so we do not unintentionally re-enforce a hospital focus.

Yr Adran Iechyd, Gwasanaethau Cymdeithasol a Phlant
Cyfarwyddwr Cyffredinol • Prif Weithredwr, GIG Cymru

Department for Health, Social Services and Children
Director General • Chief Executive, NHS Wales



Llywodraeth Cymru
Welsh Government

Prof Marcus Longley
Welsh Institute for Health and Social Care
University of Glamorgan
Glyntaff Campus
Pontypridd
Wales
CF37 1DL

Our Ref : DS/LR

9 March 2012

Marcus

Just a quick note to thank you for your work on the Case for Change. I am aware that certain aspects are still subject to some revision, but overall it is looking good. I am sure it will help to change the tone and terms of the debate.

Regards

A handwritten signature in black ink, appearing to read 'David', with a horizontal line underneath.

David Sissling

From: Bowen, Richard (DHSSC - Directorate of Operations)
Sent: 24 January 2012 09:20
To: 'Longley M J (HESAS - WIHSC)'
Subject: RE: Stats for 'statement for change'

As I said - just a start as I'm not sure what exactly you're after but let me know either way. The McKinsey work is not at least 2.5 yrs old but we'll have a look through the key areas and get back to you.
There may be some nuggets worth flagging again.
R

From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]
Sent: 24 January 2012 08:42
To: Bowen, Richard (DHSSC - Directorate of Operations)
Subject: RE: Stats for 'statement for change'

Richard – many thanks for this, just the job! Will go through now in detail, and get back to you as necessary.

It would also be helpful to have sight of the McKinsey stuff, where you think this is still current. Would that be possible?

In the meantime ... I'd be very grateful for your comments on the attached, which is a (still incomplete) draft of the first of the papers we are producing. The aim is to produce a total of 4 papers:

- Quality and Safety (attached)
- Workforce (which I'll send through on Thursday)
- Access
- Over-arching paper, which summarises the above 3, and pulls together all the threads – this will be self-standing, but will direct readers to the above 3 if they want to follow up the evidence on any particular points.

They should summarise the key evidence, in an objective but accessible way, with a view to allowing the interested lay reader to draw their own conclusions on the key aspects of the argument for service re-configuration.

That's the aim... but do they succeed?! The drafts are still work in progress, but should be complete enough for you to get a sense of the whole.

I'd be very grateful for any comments, ideally by next Tuesday (31st) if possible.

Marcus

Director of WIHSC and Professor of Applied Health Policy

Tel. 01443 483070 <http://wihsc.glam.ac.uk/> <http://twitter.com/marcuslongley>



Before you *print* please think about the **ENVIRONMENT**

Meddyliwch am yr amgylchedd - oes angen argraffu'r ebost yma?

From: Bowen, Richard (DHSSC - Directorate of Operations)
[mailto:Richard.Bowen@Wales.GSI.Gov.UK]
Sent: 23 January 2012 18:33
To: Longley M J (HESAS - WIHSC)
Subject: FW: Stats for 'statement for change'

Marcus

Apologies for delay. Starter for 10.

Come back to me on some of this.

you can also have the latest CEO performance paper if any help - good bit on mortality for the first time e.g. weekend effect.

R

Information Redacted – out of scope

From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]
Sent: 17 January 2012 20:52
To: Bowen, Richard (DHSSC - Directorate of Operations)
Subject: RE:

Thanks Richard.

(Confusingly, the health stats stuff is for a presentation to the Bevan Commission on Thursday on something else... but clearly all roads lead to your team!)

Marcus

Marcus Longley
Director of the Welsh Institute for Health and Social Care and Professor of Applied Health Policy
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01443 483070
<http://wihsc.glam.ac.uk/>
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From: Bowen, Richard (DHSSC - Directorate of Operations)
[Richard.Bowen@Wales.GSI.Gov.UK]
Sent: 17 January 2012 19:54
To: Longley M J (HESAS - WIHSC)
Subject: RE:

Marcus

Just spoken to colleagues in Health Stats (Welsh Gov) and Terry Gill (my team centrally) who have also been asked to furnish you with the same information? We will link to see what

there is available on this and get back to you.

R

Richard Bowen

Director of Operations / Cyfarwyddwr Gweithrediadau

Directorate of Operations / Cyfarwyddiaeth Gweithrediadau

**Department for Health, Social Services and Children / Cyfarwyddiaeth Gyffredinol
Iechyd & Gwasanaethau Cymdeithasol**

Welsh Government / Llywodraeth Cynulliad Cymru

Tel/ Ffon: 029 2082 5850

Fax / Ffacs: 029 2082 3907

e-mail / e-bost: Richard.Bowen@wales.gsi.gov.uk

From: Longley M J (HESAS - WIHSC) [<mailto:mlongley@glam.ac.uk>]

Sent: 17 January 2012 10:41

To: Bowen, Richard (DHSSC - Directorate of Operations)

Subject:

Richard - many thanks for the helpful chat last week.

To confirm, we'd be most grateful to have sight of any material of which you're aware which bears on the workforce, safety and access dimensions of the case for change. We'll pick up material via parallel discussions with colleagues on stroke service, workforce (NLIAH), primary care and public health, but any other relevant evidence (the 'killer facts') would be really useful.

It would be good if we could receive any material by early next week, if possible.

I'm very happy to talk to colleagues if any of this need clarification.

Many thanks once again

From BlackBerry

Marcus Longley

Director, WIHSC and Professor of Applied Health Policy

01443 483070

Information Redacted – out of scope

From: Bowen, Richard (DHSSC - Directorate of Operations) <Richard.Bowen@Wales.GSI.Gov.UK>
To: Andrew Carruthers (Cardiff and Vale UHB - Service Planning); Harris, Abigail (DHSSC Strategy and Planning) <Abigail.Harris4@Wales.GSI.Gov.UK>; Helen Birtwhistle <helen.birtwhistle@welshconfed.org>; Gill, Terry (DHSSC - Directorate of Operations) <Terry.Gill@Wales.GSI.Gov.UK>
Cc: Jones, Chris (DHSSC - Medical Directorate) <Chris.Jones@Wales.GSI.Gov.UK>
Sent: Thu Mar 22 19:19:26 2012
Subject: RE: Case for Change

Thanks Andrew - will ask Terry to see what he can forward to Marcus.

Terry's presentation highlighted the need to be extremely careful when comparing the mortality data however the Regional comparison is extremely useful and gives the context of the argument. Bottom line does indicate the excess deaths debate but when to take all factors into account....

Terry - please can you link with Andrew C as appropriate.

Many thanks

Richard

Information Redacted – out of scope

From: Harris, Abigail (DHSSC Strategy and Planning) [mailto:Abigail.Harris4@Wales.GSI.Gov.UK]
Sent: 22 March 2012 17:06
To: Helen Birtwhistle; Andrew Carruthers (Cardiff and Vale UHB - Service Planning)
Cc: Jones, Chris (DHSSC - Medical Directorate); Hands, David (DHSSC - Corporate Services and Partnerships)
Subject: Case for Change

Helen,

I know you are expecting comments back in from the LHBs today on the Case for Change report. I know there has been concern in particular about the RAMI data - we had a presentation today from Terry Gill on mortality which highlighted more explicitly the differences between the Welsh and English data (the most significance being the community hospital data which are included for Wales but not for England). There was a suggestion today that inclusion of regional comparisons might be useful in however the mortality data are presented in the final version of the slides for next week and the report.

I understand that Marcus has had all of the information that was presented today from Richard Bowen's team.

Helen, look forward to receiving the updated comms plan. David was chasing today for feedback from LHBs on their assessment of comms capacity and capability.

Abi

From: Harris, Abigail (DHSSC Strategy and Planning)

Sent: 22 March 2012 17:40

To: 'Helen Birtwhistle'; Jones, Chris (DHSSC - Medical Directorate); Andrew Carruthers (Cardiff and Vale UHB - Service Planning); Hands, David (DHSSC - Corporate Services and Partnerships); Sissling, David (Director General, Health, Social Services & Children)

Subject: RE: Case for Change - publication of independent WIHSC research

All,

I have just had a conversation with Helen - due to the work being done with the health boards to finalise the report, the closeness to recess, and the practicalities of organising at short notice, the briefing planned with AMs won't go ahead next week. Therefore suggest it takes place in early May once Easter recess is over and local elections are out of the way. The health boards have all seen the presentation so the key messages can be used in local engagement work.

The timetable below will therefore need to be updated to reflect the changes and all parties have more time to prepare.
Hope this is helpful.

Abi

From: Helen Birtwhistle [mailto:helen.birtwhistle@welshconfed.org]

Sent: 22 March 2012 17:19

To: Harris, Abigail (DHSSC Strategy and Planning); Jones, Chris (DHSSC - Medical Directorate); Andrew Carruthers (Cardiff and Vale UHB - Service Planning)

Cc: Hands, David (DHSSC - Corporate Services and Partnerships); Jane Green; Alice Attenborough; Sian Pugh

Subject: Case for Change - publication of independent WIHSC research

Importance: High

Prynhawn da, bawb.

Further to yesterday's Team Wales event and to our brief follow-up meeting, please find below my recommendations for the publication of Marcus Longley's evidence-based research, and a summary of our actions.

A key element of what we discussed yesterday was whether the briefing for AMs could and/or should go ahead next Wednesday (28 March 2012). While we agreed that the presentation that Marcus Longley gave yesterday at Team Wales would be appropriate and would start to get the debate opened up, the fact that we're now only three working days before the event is problematic. You may recall that only two out of sixty Assembly Members had said they would attend when we arranged the event for this week, 21st March, and that was when we gave them two weeks' notice. Ideally, we would have given them the new date when we postponed/cancelled initially. We have had no adverse reaction to the cancellation but run the risk now, at such a late stage, of rearranging at very short notice for the last week of term and then possibly cancelling again, which could prompt questions. Our intelligence from the workings of the Assembly tells us that AMs will not be impressed with the short notice. We also are not in possession yet of the Chairs' feedback, which may impact on Marcus' presentation.

I do, however, appreciate the alternative arguments, about having some outlet for the general tenor of the findings before the Easter Recess. It's a difficult balance but, because of the logistics, and developments this week, it could simply be too late now to go ahead. Having said that, I have put the following summary together on the basis that there could still be an event on 28 March. A possible alternative would be for us to offer the Wednesday 28th briefing slot to Mark Drakeford, whose office has been incredibly co-operative throughout this whole process. As Chair of the Health and Social Care Committee, it would be entirely appropriate to give him an early indication of the findings and to discuss next steps.

March 2012

- Thursday 22nd: NHS Chairs submit their feedback to the draft research report to Helen Birtwhistle (HB), Welsh NHS Confederation (Confed), by close of play.
- Thursday 22nd: Welsh Government informs Confed of decision on whether presentation to AMs can go ahead on 28 March (recommend that this takes form of Marcus Longley (ML) presentation to Team Wales)
- Friday 23rd: (If AMs' briefing to go ahead) Confed confirms arrangements, issues invites etc
- Friday 23rd: HB works with lead Chair, Chris Martin, to review the individual feedback and create a summary, which will be shared with Chairs and Chief Executives. This feedback can then be shared with ML.
- Friday 23rd, prov. 3.30pm: HB meets ML (and others – Andrew Carruthers (AC), Jane Green (JG)) to hand over feedback and discuss.
- Week beg, Monday 26th: ML reviews feedback and produces further draft/indicates extent of any additional work and probable timescale
- Monday 26th: Confed finalises media holding position/key messages to be used in the event that research gets into public domain before formal publication.
Confed shares key messages etc with David Hands (DH) and liaises re handling
Confed alerts and informs Health Board and Trust comms teams about event, key messages, holding position etc
- Tuesday 27th: Confed chases AM attendance for next day's breakfast event and briefs Mark Drakeford, AM, Chair of Health and Social Care Committee, who is sponsoring/chairing event
- Wednesday 28th, 8-9am: ML delivers presentation on Case for Change. Also present AC, HB, JG. Introductory message is that this research is still to be finalised but wanted to share themes with AMs before Recess in order to stimulate and inform ongoing debate. No materials available to take away.
- Ongoing: AC to lead on preparation of the NHS response to the independent research findings

AC to work with Confed team, who will prepare detailed media handling for publication of research

Confed to work with its members on ensuring key stakeholders etc are representative of local audiences

Confed to brief key NHS spokespeople (including clinical voice) on key messages and publication plan

Confed to prepare Communications toolkit and provide to NHS Comms teams

Monday 2 – Sunday 22 April inclusive: Assembly Recess

April 2012

Tuesday 17th:

Update briefing at Chief Exec peer group meeting

Friday 20th:

Confed convenes briefing meeting of all-Wales NHS Comms teams for full briefing

Dates to be confirmed:

ML to advise on when Research report will be finalised and ready for publication

Allow one week for translation into Welsh

Report sent to Chief Execs and Confed

Confed to send report on behalf of the NHS in Wales to the Minister, Lesley Griffiths AM (unless delayed beyond this, recommend report is formally sent to Minister week beg. 23 or 30 April, for potential publication week beg. 7 May)

May 2012

?Tues 8th:Weds 9th, Thurs 10th:

Publication of independent research, to take form of pre-briefings for media, development of story packages, proactive identification of interview opportunities etc. Communications to be led by Confed, in discussion with WG comms.

If AMs' pre-briefing has not taken place already (just before Recess) then incorporate briefing for AMs into publication handling plan (to coincide with or take place just before media embargo)

Dates to be confirmed:

Series of stakeholder discussion events throughout Wales (using Universities as venues to reinforce that this is an independent report, setting the national context).

Ongoing:

Media plan in place to maximise key issues raised in independent Report and in the response from NHS Wales.

I think this covers what we discussed yesterday and gives a robust planning outline to which we can all work. If I've missed anything, however, please don't hesitate to say.

Grateful if Abi could confirm the position re 28th March and the AMs' briefing.
If it is to take place we will endeavour to re-make
arrangements immediately.

Look forward to continuing to work with you all on this really interesting
initiative.

Cofion gorau,

Helen

Helen Birtwhistle
Director Welsh NHS Confederation
Welsh NHS Confederation
Unit 3
Waterton Park
Bridgend
CF31 3PH

DDI: 01656 643800
Fax: 0844 7744299
www.welshconfed.org

From: Harris, Abigail (DHSSC Strategy and Planning)
Sent: 16 March 2012 14:12
To: 'Helen Birtwistle (helen.birtwistle@welshconfed.org)'; Hands, David (DHSSC - Corporate Services and Partnerships); 'Andrew.carruthers2@wales.nhs.uk'
Subject: E-mail

Dear Helen, Andrew and David,

I thought it might be useful to catch up on the various conversations today about the Case of Change (CfC) publication planned for 28th.

I know, Helen, that you are working on the communications plans for this. It is recognised that there is nervousness about the state of preparedness to be on the front foot with the management of communication for the publication and the period building up to it and following it.

I have had a brief discussion with David. There is support for the CfC being launched on 28th if the comms plans are right and the Minister will want to be assured of this. We recognise the importance of keeping the momentum going over this critical period.

David is therefore looking for sight of the comms plan which sets out clearly the comms activity planned within local health boards and nationally - with an indication of who is fronting the activity. David has a series of meetings with the Minister (including one with the LHB and Trust Chairs) on Monday afternoon and so would like sight of the plans to inform those discussions.

This follows on from the broader discussions this week about the need to strengthen the planning and delivery of the communication support to the TfH process. As you confirmed this morning, Andrew, you have received the detailed engagement and communications plans from each organisation along with the overarching plans and you are pulling these together at the moment.

Hope this helps to clarify the position and the expectations.

Thanks Abi

Abigail Harris
Director of Strategy and Policy
Department of Health, Social Services and Children
Welsh Government
Cathays Park
Cardiff

Direct telephone line: 029 2082 6103
Abigail.Harris4@wales.gsi.gov.uk

**Note of meeting with NHS Confederation held on Monday 23 January 2012
at Ty Hywel, Cardiff Bay.**

Present:

Lesley Griffiths AM	Minister for Health and Social Services
Helen Birtwhistle Alice Attenborough	Director of Welsh NHS Confederation Welsh NHS Confederation Policy & Public Affairs Officer
Grant Duncan Jonathan Davies Dominic Worsey	Deputy Director, Medical Directorate Special Advisor Medical Directorate

Information redacted – not in scope

**Engagement on “Together for Health” and update on University of
Glamorgan Research**

10. The Confederation and the University have been working to develop a suite of papers on the national case for change, which will support *Together For Health*. These will be finalised by the end of February, and an engagement plan is also being developed to highlight the work to key stakeholders. An AM centred event will be organised in Cardiff, and the Health Committee will also be kept fully abreast of developments.

Information Redacted - not in Scope

**Dominic Worsey
24 January 2012**

Subject	Ministerial update meeting with NHS Confederation	Date	02/05/12
Chair	Minister for Health and Social Services	Time	10:00
Location	Minister's Office, Ty Hywel	Scribe	Dominic Worsley, Medical Directorate
Attendees	Helen Birtwhistle Alice Attenborough Jonathan Davies Claire Habberfield Dominic Worsley	Director of Welsh NHS Confederation Welsh NHS Confederation Policy & Public Affairs Officer Special Advisor Workforce & OD Medical Directorate	
Apologies	None		

Information Redacted – Out of Scope

2.	Engagement on "Together for Health" and update on University of Glamorgan Research	<ul style="list-style-type: none"> • Professor Marcus Longley's Case for Change report will be published on 9 May. This will coincide with an event for AMs, being hosted by Mark Drakeford at the Senedd, when Professor Longley will present the findings of his study. • The Minister confirmed she had received a draft of the report, and had forwarded a copy to the First Minister's office. • It was acknowledged the report might contain some unpalatable messages about the current state of the Welsh NHS , but this is necessary if we are to be open and honest with the public. • Four roadshows were planned, starting during the week commencing 7 May, in Carmarthen, Aberystwyth, Llandudno and Cardiff. The target audience will be county councilors, CHCs, academics, charities and local action groups (such as Sosspar and aBer). • The Confed will also 'piggyback' onto other suitable events where possible, and a full action plan had been submitted to David Sissling's office.
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Information Redacted – Out of Scope

Subject	Ministerial update meeting with NHS Confederation	Date	23/01/12
Chair	Minister for Health and Social Services	Time	13:30
Location	Minister's Office, Ty Hywel	Scribe	Dominic Worsey, Medical Directorate
Attendees	Helen Birtwhistle Alice Attenborough Grant Duncan Jonathan Davies	Director of Welsh NHS Confederation Welsh NHS Confederation Policy & Public Affairs Officer Deputy Director, Medical Directorate Special Advisor	
Apologies	None		

Information Redacted – Out of scope

3.	Engagement on "Together for Health" and update on University of Glamorgan Research	<ul style="list-style-type: none"> The Confederation and the University have been working to develop a suite of papers on the national case for change, which will support <i>Together For Health</i>. These will be finalised by the end of February, and an engagement plan is also being developed to highlight the work to key stakeholders. An AM centred event will be organised in Cardiff, and the Health Committee will also be kept fully abreast of developments.
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Information Redacted – Out of scope

From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]
Sent: 26 January 2012 16:07
To: Davis, Liz (DHSSC - Director for Workforce & OD)
Subject: NCfC Workforce Technical Document

Dear Liz

Following on from your recent discussion with Mike Ponton about the 'National Case for Change', I am attaching herewith as promised the latest draft of the workforce paper, and would be most grateful for your comments.

We are aiming to produce a total of 4 papers:

- Quality and Safety
- Workforce (attached)
- Access
- Over-arching paper, which summarises the above 3, and pulls together all the threads – this will be self-standing, but will direct readers to the above 3 if they want to follow up the evidence on any particular points.

They should summarise the key evidence, in an objective but accessible way, with a view to allowing the interested lay reader to draw their own conclusions on the key aspects of the argument for service re-configuration.

That's the aim... but does it succeed?! The draft is still work in progress, but should be complete enough for you to get a sense of the whole.

I'd be very grateful for any comments, ideally by early-ish next week if possible...

Please give me a ring if further clarification would be helpful

Kind regards

Marcus

Director of WIHSC and Professor of Applied Health Policy

Tel. 01443 483070 <http://wihsc.glam.ac.uk/> <http://twitter.com/marcuslongley>

From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]
Sent: 22 February 2012 13:51
To: Jones, Chris (DHSSC - Medical Directorate)
Subject: National Case for Change

Dear Chris WORKFORCE Final Draft .doc

I attach the latest draft of the Workforce Paper which is part of the suite of papers we are preparing for the forthcoming debate on the National Case for Change.

We have used material from the Deanery, NLIAH and other published papers, including the impact of medical workforce issues such as the European Working Time Directive, the shortage of junior/middle grades in some places and the possible changes in training. However, on reflection the evidence as presented does not seem to be as incisive as we might have hoped.

Is there any further evidence that you could provide to sharpen up the document and its impact in supporting the case for change.

If you are attending the Clinical Forum later, perhaps we could have a quick chat about this.

Regards

Marcus

Marcus Longley

Professor of Applied Health Policy and

Director, Welsh Institute for Health and Social Care

Lower Glyntaf Campus, University of Glamorgan, Pontypridd, CF37 1DL

Tel 01443 483070 Fax 01443 403070

<http://wihsc.glam.ac.uk/>

From: Jones, Chris (DHSSC - Medical Directorate)
Sent: 05 February 2012 17:14
To: 'Longley M J (HESAS - WIHSC)'; 'Andrew.Carruthers2@wales.nhs.uk'
Cc: Coley, Michelle (DHSSC - Medical Directorate); Eley, Carl R (DHSSC - Medical Directorate); Chainey, Shaun (DHSSC - Medical Directorate); White, Cathy (DHSSC - Medical Directorate); Hanson, Jane (DHSS - CPCHSD); Bowen, Richard (DHSSC - Directorate of Operations); Perks, Roger (DHSSC - Directorate of Operations); Duncan, Grant (DHSSC - Medical Directorate)
Subject: RE: Clinical Outcomes data

Hi Marcus,

Yes absolutely agree the National Clinical Audit data shows us exactly where we are on many important services. We have all this in WG, held by Carl Eley's branch, and we will share with you.

Cancer survival data are held by Cathy White via the National Cancer Team.

CHKS data is held in Richard Bowen's directorate (Roger Perks) and again we re happy to share anything we can that would help.

I am copying to relevant colleagues and hope to catch up with you shortly,

Best Wishes,

Chris

From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]
Sent: 03 February 2012 11:11
To: Jones, Chris (DHSSC - Medical Directorate); Andrew.Carruthers2@wales.nhs.uk
Cc: Coley, Michelle (DHSSC - Medical Directorate)
Subject: Clinical Outcomes data
Importance: High

Chris/Andrew - we've been trying to track down data from the various audit-type sources to include in the National Case for Change papers - as we've discussed, a crucial piece in the jigsaw is the argument 'we cant stay as we are: just look at outcomes'. So far, so elusive! I've approached Peter Bradley and Richard Bowen, who have been most helpful with other data, but nothing of this sort.

I guess I'm thinking of cancer, cardiology, mental health...? The CHKS database, for example...?

Can you help? It would be a real shame not to include it...

(PS did you hear Bruce Keogh on the radio this morning, on the back of the recent stuff about weekend care - very good on the 'moral case' for change...)

Marcus

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From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]

Sent: 20 February 2012 17:35

To: andrew.goodall@wales.nhs.uk; mary.burrows@wales.nhs.uk;
jan.williams7@wales.nhs.uk; allison.williams4@wales.nhs.uk; trevor.purt@wales.nhs.uk;
andrew.cottom@wales.nhs.uk; Bob.hudson@wales.nhs.uk; simon.dean@wales.nhs.uk;
elwyn.price-morris@wales.nhs.uk; paul.roberts@wales.nhs.uk

Cc: Davis, Liz (DHSSC - Director for Workforce & OD); Galton, Bernard (DG People Places and Corporate Services); Jones, Chris (DHSSC - Medical Directorate);
peter.bradley@wales.nhs.uk; Bowen, Richard (DHSSC - Directorate of Operations); Jeff James (Cardiff and Vale UHB - Whitchuch Headquarters); andrew.carruthers@wales.nhs.uk;
PAT & MICHAEL PONTON

Subject: SUBJECT National Case for Change in Service Configuration: Papers 2 and 3

Dear Colleague

Please find attached the final drafts of the 2nd and 3rd papers, on Workforce and Access issues. The overarching paper – which sets out ‘the case for change’ succinctly, in one place – will be prepared following your feedback on these.

As always, very grateful for any comments, ideally by the end of this week. Please do not distribute widely at this stage

Please give me a ring if you think that would be helpful.

Many thanks, as always

Marcus

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Before you print please think about the environment



Meddylwch am yr amgylchedd - oes angen argraffu'r ebost yma?

From: Jones, Chris (DHSSC - Medical Directorate)
Sent: 04 March 2012 17:31
To: 'Longley M J (HESAS - WIHSC)'
Cc: 'Andrew.Carruthers2@wales.nhs.uk'
Subject: RE: ABMU Changing for the Better - Results of Voting 29th Feb

Hi Marcus,

This is interesting and pretty clear as you describe. Encouraging overall.

Andrew will brief you on last Friday. Helpful meeting between MDs and planners. I think there was a general feeling that the CfC needs to be more positive if possible i.e. describing a persuasive vision of how things could be better. People seemed to think there was a gap where a blueprint in response could exist and Andrew is thinking about this.

There was an excellent presentation on the emergency response service covering the west of Scotland and a feeling that we need something similar in Wales. This is a positive new service that needs to go in.

I wonder also if we could provide a list of new services and technologies that must be delivered and examples of other systems producing better outcomes and experience than us.

I was pleased to have been able to meet Rachel on Friday. It was a great evening.

Best Wishes,

Chris

From: Longley M J (HESAS - WIHSC) [mailto:mlongley@glam.ac.uk]
Sent: 03 March 2012 17:01
To: Jones, Chris (DHSSC - Medical Directorate)
Cc: Andrew.Carruthers2@wales.nhs.uk
Subject: FW: ABMU Changing for the Better - Results of Voting 29th Feb

Chris - have a look at the attached. Quite interesting snapshot of leaders' opinions of case for change and its chances...

On Wednesday, we did some electronic voting with 170 leaders in ABMU, based on the Case for Change presentation. Andrew was there. Interesting results:

1. they're positive about the need for change, especially re the workforce (slide 3), and
2. positive about the chances of success (slide 9)
3. think the biggest obstacles to be overcome are attitudes of the workforce, money and political will (in that order) (slide 10)

Marcus

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Information Redacted – out of scope